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records may be inspected and copied as provided in §5.26.

§5.54 Denial of request of records.

- (a) Each of the following officials within FEMA, any official designated to act for the official, or any official redelegated authority by such officials shall have the authority to make initial denials of requests for disclosure of records in his or her custody, and shall, in accordance with 5 U.S.C. 552(a)(6)(C) be the responsible official for denial of records under this part.
 - (1) Deputy Administrator(s).
 - (2) [Reserved]
 - (3) Federal Insurance Administrator.
 - (4) Assistant Administrators.
 - (5) United States Fire Administrator.
 - (6) Chief of Staff.
 - (7) Office Directors.
 - (8) Chief Counsel.
 - (9) [Reserved]
 - (10) Chief Financial Officer.
 - (11) Regional Administrators.
- (b) If a request is denied, the appropriate official listed in paragraph (a) of this section shall except as provided in §5.56 advise the requestor within 10 workdays of receipt of the request by the official specified in §5.51 and furnish written reasons for the denial. The denial will (1) describe the record or records requested, (2) state the reasons for nondisclosure pursuant to subpart E, (3) state the name and title or position of the official responsible for the denial of such request, and (4) state the requestor's appeal rights.
- (c) In the event FEMA cannot locate requested records the appropriate official specified in paragraph (a) of this section will inform the requestor (1) that the agency has determined at the present time to deny the request because the records have not yet been found or examined, but (2) that the agency will review the request within a specified number of days, when the search or examination is expected to be complete. The denial letter will state the name and title or position of the official responsible for the denial of such request. In such event, the re-

questor may file an agency appeal immediately, pursuant to §5.55.

[44 FR 50287, Aug. 27, 1979, as amended at 48 FR 44542, Sept. 29, 1983; 50 FR 40006, Oct. 1, 1985; 51 FR 34604, Sept. 30, 1986; 74 FR 15333, Apr. 3, 2009]

§ 5.55 Appeal within FEMA of denial of request.

- (a) A requestor denied access, in whole or in part, to FEMA records may appeal that decision within FEMA. All appeals should be addressed to the Headquarters FOIA Officer, Federal Emergency Management Agency, Washington, DC, 20472 regardless of whether the denial being appealed was made at Headquarters, in a field office, or by a Regional Administrator.
- (b) An appeal must be received in the Headquarters FOIA Office no later than thirty calendar days after receipt by the requestor of the initial denial.
- (c) An appeal must be in writing and should contain a brief statement of the reasons why the records should be released and enclose copies of the initial request and denial. The appeal letter should bear the legend, "FREEDOM OF INFORMATION APPEAL," conspicuously marked on both the face of the appeal letter and on the envelope. FEMA has twenty workdays after the receipt of an appeal to make a determination with respect to such appeal. The twenty day time limit shall not begin to run until the appeal is received by the Headquarters FOIA Officer. Misdirected appeals should be promptly forwarded to that office.
- (d) The Headquarters FOIA Officer will submit the appeal to the Deputy Administrator for final administrative determination.
- (e) The Deputy Administrator shall be the deciding official on all appeals except in those cases in which the initial denial was made by him/her. If the Deputy Administrator made the initial denial, the Administrator will be the deciding official on any appeal from that denial. In the absence of the Deputy Administrator, or in case of a vacancy in that office, the Administrator may designate another FEMA official to perform the Deputy Administrator's functions.
- (f) If an appeal is filed in response to a tentative denial pending locating

and/or examination of records, as described in §5.53(c), FEMA will continue to search for and/or examine the requested records and will issue a response immediately upon completion of the search and/or examination. Such action in no way suspends the time for FEMA's response to the requestor's appeal which FEMA will continue to process regardless of the response under this paragraph.

- (g) If a requestor files suit pending an agency appeal, FEMA nonetheless will continue to process the appeal, and will furnish a response within the twenty day time limit set out in paragraph (c) of this section.
- (h) If, on appeal, the denial of the request for records is in whole or in part upheld, the Deputy Administrator will promptly furnish the requestor a copy of the ruling in writing within the twenty day time limit set out in paragraph (c) of this section except as provided in §5.55. The notification letter shall contain:
- (1) A brief description of the record or records requested;
- (2) A statement of the legal basis for nondisclosure:
- (3) A statement of the name and title or position of the official or officials responsible for the denial of the initial request as described in §5.54 and the denial of the appeal as described in paragraph (f) of this section, and
- (4) A statement of the requestor's rights of judicial review.

 $[44\ FR\ 50287,\ Aug.\ 27,\ 1979,\ as\ amended\ at\ 45\ FR\ 1422,\ Jan.\ 7,\ 1980;\ 50\ FR\ 40006,\ Oct.\ 1,\ 1985]$

§ 5.56 Extension of time limits.

In unusual circumstances as specified in this section, the time limits prescribed in §§5.52 and 5.55 may be extended by an official named in §5.54(a) who will provide written notice to the requestor setting forth the reasons for such extension and the date on which a determination is expected. Such notice will specify no date that would result in an extension of more than ten work days. In unusual circumstances, the Headquarters FOIA Officer may authorize more than one extension, divided between the initial request stage and the appeals stage, but in no event will the combined periods of extension exceed ten work days. As used in this

- section, "unusual circumstances" include only those circumstances where extension of time is reasonably necessary to the proper processing of the particular request. Examples include:
- (a) The need to search for and collect the requested records from field facilities or other establishments that are separate from the office processing the request; or
- (b) The need to search for, collect, and appropriately examine a voluminous amount of separate and distinct records which are demanded in a single request; or
- (c) The need for consultation, which shall be conducted with all practicable speed, with another agency or with a non-Federal source having a substantial interest in the determination of the request or among two or more components of FEMA having substantial subject matter interest therein.

§ 5.57 Predisclosure notification procedures for confidential commercial information.

- (a) In general. Business information provided to FEMA by a business submitter shall not be disclosed pursuant to a Freedom of Information Act (FOIA) request except in accordance with this section. For purposes of this section, the following definitions apply:
- (1) Confidential commercial information means records provided to the government by a submitter that arguably contain material exempt from release under Exemption 4 of the Freedom of Information Act, 5 U.S.C 552(b)(4), because disclosure could reasonably be expected to cause substantial competitive harm.
- (2) Submitter means any person or entity who provides confidential commercial information to the government. The term submitter includes, but is not limited to, corporations, State governments, and foreign governments.
- (b) Notice to business submitters. FEMA shall provide a submitter with prompt notice of receipt of a Freedom of Information Act request encompassing its business information whenever required in accordance with paragraph (c) of this section, and except as provided in paragraph (g) of this section. The written notice shall either describe